DOI: 10.2478/orga-2019-0018

# Application of the Project Management Methodology Formation's Method

Igor KONONENKO and Svitlana LUTSENKO

National Technical University "Kharkiv Polytechnic Institute", Strategic Management Department, 61002 Kharkiv, Ukraine, igorvkononenko@gmail.com, lutsenkosyu@gmail.com.

**Background and Purpose:** The selection of a "right" project management methodology for a particular project represents a problem of great importance. Its solution affects crucial project parameters like cost, duration, product quality, and the project's success in general. The purpose of this study is to present a method for the formation of the project management methodology and illustrate its applicability on a software development project's example. **Design/Methodology/Approach:** In this study, we describe the method of project management methodology formation that allows the forming of a specialized methodology for any IT project considering the fuzziness of information about the project, its environment, and existing expert's recommendations. The method involves 1) collecting baseline information using a questionnaire, 2) calculating weighted Hamming and Euclidean distances, 3) solving a three-criterion optimization problem using a minimax approach with fuzzy input data.

**Results:** All six stages of the project management methodology formation's method (project evaluation, basis selection, alternative methodologies formation, methodology selection, methodology application, and methodology tailoring) were applied to form a specialized project management methodology for an IT project to increase the possibility of its success. The most appropriate alternative based on DSDM was selected and applied to manage the project. **Conclusions:** The given method allows the forming of a specialized project management methodology based on the components of Generalized Body of Knowledge for any IT project considering specific conditions of the project and its environment.

Keywords: Methodology, Project management, Formation, Application, Method.

# **1** Introduction

With the growth of competition in the global market and rapid changes in applied technologies, project management is becoming one of the most sought-after areas of management. Dozens of project management guides, standards, and methodologies have been created. Their main strengths are 1) the systematic character, 2) the use of computer science achievements, 3) the application of process-oriented approaches, 3) the use of various information collecting and processing methods, and 4) the use of decision-making support methods. Due to the large number of existing developments in this area, the choice of a management methodology for a specific project, represents a complex task. Its solution affects crucial project parameters like cost, duration, product quality, and the project's success in general. The chosen methodology impacts the agility of an enterprise, as well as its further development possibilities (Kryvinska, 2012).

The purpose of the study is to propose a method for the project management methodology formation and illustrate its applicability on a software development project's example.

The study has the following structure:

1. Introduction. The section describes the motivation of the study, its aim, and its structure.

2. Literature Review. The section provides a review and analysis of the latest publications dedicated to project management methodology selection and formation.

3. The Project Management Methodology Formation's

Received: June 14, 2019; revised: October 18, 2019; accepted: November 12, 2019

Method. The section contains information about Project Management Methodology Formation's Method: its information support, main stages, and their descriptions.

4. Application of the Project Management Methodology Formation's Method to a Software Development Project. The section illustrates an example of a practical application of the method described in Section 3 to a software development project.

# 2 Literature Review

While project performance has been increasing globally (in 2018, nearly 70% of projects met their original goals and nearly 60% were completed within the original budget compared to 62% and 50% respectively in 2016 according to PMI), the project failure rate is still high.

According to an Harvard Business Review survey, the average IT project overran its budget by 27% and at least one in six IT projects turns into a "black swan" with a cost overrun of 200% and a schedule overrun of 70% (Harvard Business Review, 2011).

A PricewaterhouseCoopers (PwC) studied 10,640 projects and found that only 2.5% of companies complete their projects 100% successfully. The rest projects either failed to meet some of the aims or missed the original budget or deadlines (Gallup, 2012).

According to PwC (PricewaterhouseCoopers, 2012), the usage of project management methodologies improves project performance. So organizations that use a methodology comparing to organizations that don't, more often meet budget (38% vs. 31%), stay on schedule (28% vs. 21%), meet scope (71% vs. 61%), meet quality standards (68% vs. 60%), meet expected benefits (60% vs. 51%).

An author of (Whitaker, 2014) showed the results of a survey of 202 project management specialists from 15 sectors of the economy. Among the respondents, 42% were organizations that do not have a project management methodology. These respondents noted that their projects were successful in 67% of cases. Respondents who use mostly tailored project management methodology (37% of respondents) reported that projects succeed in 73% of cases. Those who use a fully tailored project management methodology (7% of respondents) indicated that projects were successful in 82% of cases. Among those who do not have a project management methodology, 29% do not know how to build a methodology.

The task of the project management methodology selection is the subject of various studies. For example, the study (Bushuev & Neizvestnyy, 2013) present a genome model for the project, program, and portfolio management methodologies. It gives a formal description of the genome as a system of knowledge about these methodologies and defines the methodology in the genome using an object-oriented approach. The methodologies database structure allows the storing of all project management methodologies in a single system and format.

The results of a study (Joslin & Müller, 2015) indicate the importance of having a comprehensive project management methodology and the experience of its tailoring as factors of project success.

The authors (Joslin & Müller, 2016) have shown that there is a connection between the elements of a project management methodology and the characteristics by which the project's success is evaluated. The methodology's elements have the highest impact on the time, cost and scope of the project.

The study (Čelesnik, Radujković, & Vrečko, 2018) demonstrates the impact of the applied project management methodology on solving company problems in a crisis. In (Rehman & Hussain, 2007), five project management methodologies: Agile Development Methods, MSF, PRINCE2, RUP, ITIL were compared with PMBOK Guide (PMI, 2004). As a result of the comparison, the authors noted that the main criteria for choosing the methodology should include the following: work experience, experts' opinions, state regulation, stakeholders' and client's preferences, and the client location.

The authors of (Boehm & Turner, 2004) have suggested a risk-based approach to balance Agile and Plan-driven methodologies. They identified five dimensions, which from their perspective are crucial in describing an organization or a project in Agile and Plan-driven characteristics. Among these dimensions are size, criticality, dynamism, personnel, and culture. The graphical representation of an organization or a project promotes the definition of its environment and, following, the application of the risk-based approach described in the paper for a balanced development strategy construction.

The results of (Conforto, et al., 2014) indicate that besides software development, Agile Project Management can be adopted by other industries, but there should be some enablers for its implementation. These enablers relate to the experience of project teams and project managers, project teams size and location, the involvement of customer/stakeholders in the project planning, etc.

In (PMI, 2017b), the Model for Suitability of Agile Approach is proposed. This model demands the survey of a project team on nine issues concerning the cultural context of the project, the project team, and the project itself. Depending on the answers, the model recommends the usage of Agile, predictive or hybrid approach.

The authors (Kononenko & Lutsenko, 2018) proposed the method of a specialized methodology formation for a specific project. The method considers the unique characteristics of every project, its parameters, and parameters of its environment. However, the authors have not illustrated how the given method could be put into practice.

The aim of the study is to demonstrate how the method of project management methodology formation (Kononenko & Lutsenko, 2018) could be applied to a project to form the most appropriate management methodology for its conditions. We will illustrate and evaluate the applicability of the method on a small-size software development project's example.

# 3 The Project Management Methodology Formation's Method

There are various project management standards, guides, and methodologies. But for now, there is no unity in the scientific world about a 'project management methodology' definition. In this regard, we have analyzed existing versions of its definition and have considered the following (Kononenko, Aghaee, & Lutsenko, 2016): the project management methodology is a certain and documented system of principles, rules, processes, practices, life cycle, organizational structure, prescribed roles that provide the project management.

To form such methodology for specific conditions of a particular project, we will apply the project management methodology formation's method (Kononenko & Lutsenko, 2018b). The method can also be applied to a group of projects or to all projects of an organization under specific conditions which will be described later in the section. The method implies the usage of Generalized Body of Knowledge on Project Management (GBOK), which contains information from the commonly known project management standards, methodologies, and guides (Kononenko & Lutsenko, 2018a). Particularly, it includes information from PMBOK guide (PMI, 2018a), ISO21500 standard (ISO, 2012), PRINCE2 method (OGC, 2017), SWEBOK guide (IEEE, 2014), Scrum (SCRUMstudy, 2016), Kanban (Anderson, 2010), XP (Beck, 2004), DSDM (Agile Business Consortium, 2014), and FDD (Gorakavi, 2009) agile methodologies, as well as information gathered from the specialists' propositions. Figure 1 illustrates the structure of GBOK.



Figure 1: The GBoK structure (Kononenko & Lutsenko, 2018b)

The application of the project management methodology formation's method implies the fulfillment of the follow-ing stages.

#### 1) Evaluate the project

Fill in the questionnaire about the project and its environment. The questionnaire is described in (Kononenko & Lutsenko, 2018b). It includes questions about the size of the project team, its competence, customer's experience of working with this team, project manager's responsibilities, the main requirements to the project, and the risk events occurrence probability. It is advisable to involve project stakeholders in filling the questionnaire.

#### 2) Select the basis

Select a primary approach to project management using the method given in (Kononenko & Lutsenko, 2017). The method allows selecting the most suitable approach from the generally known standards, guides, and methodologies (PMBOK, PRINCE2, SWEBOK, Scrum, XP, and Kanban). Use the selected approach as a basis for further specialized methodology formation.

#### 3) Form alternative methodologies

Set several specialized methodology alternatives. Modify the primary approach or create your basis using principles, rules, processes, practices, life cycles, and organizational structures represented in GBOK. Distribute roles and responsibilities in the project and define connections between processes and other components. Delete or modify components if appropriate. It is advisable to involve an expert to form alternatives properly.

#### 4) Select methodology

Select the most appropriate methodology from alternatives created on the previous stage. For the selection, use the method of three-criterion optimization described in (Kononenko, Aghaee & Lutsenko, 2016). The method allows selecting the best methodology by the management activities laboriousness and cost, as well as the risks associated with the implementation of the methodology.

#### 5) Apply methodology

Apply the selected specialized methodology to the project management.

#### 6) Tailor methodology

During the project implementation, tailor the project management methodology components and links between them periodically. For the tailoring, use the following criteria: the management activities laboriousness, the management activities cost, and the risks associated with the methodology implementation.

The complex collection of relevant project data in the pre-initialization phase could be time and cost consum-

ing. But these expenses are justified for large, complex, expensive, and responsible projects. According to the statistics, large projects (more than \$10 million) have a higher failure rate (38%) than small projects (4%) (The Standish Group, 2013). The dependency between the project size and failure rate is also mentioned in Gartner's research (Gartner, 2012): "An IT project with a budget over \$1M is 50% more likely to fail than one with a budget below \$350,000. For such large IT projects, functionality issues and schedule overruns are the top two causes of failure (at 22% and 28% respectively)". That is why the application of the method to a large project to increase the probability of its success is reasonable.

The method also can be applied to a group of projects or all projects of an organization. In this case, the diversity of all projects of the organization should be considered (IT projects, marketing projects, production projects, etc.). It is advisable to define groups of projects that are to be managed with one methodology. Such groups could be defined on Stage 2 of the method: if the basic methodologies for several projects are the same, the projects can be united into a group.

The method can be applied to any projects, but it should be taken into account that some of the approaches included in GBOK apply only to IT projects (SWEBOK, XP, FDD).

# 4 Application of the Project Management Methodology Formation's Method to a Software Development Project

Let us illustrate the proposed method application. As an example, we will consider a software development project. The project product is a web application for the synthesis of the project management guide PMGuide. The expected duration of the project is 1.5 months. Project management cost should not exceed \$ 1,750.

# 4.1 Project evaluation

On the first stage of the method, stakeholders evaluate the project by filling a special questionnaire (Kononenko & Lutsenko, 2017).

Each question of the questionnaire represents a project

parameter  $X_k, k = \overline{1, K}$  (e.g. 'Number of people involved in the project' is the first parameter of a project evaluation -  $x_1$ , 'Customer's experience of working with this project team' is the second parameter -  $x_2$  etc.). The total number of parameters is K=23.

Every parameter has four values  $X_k = \{x_{1k}, x_{2k}, ..., x_{4k}\}$  that correspond with possible situations in a project. For

example, the project parameter 'Number of people involved in the project' can be: 'More than 100 people'  $(x_{11} = 1)$ , 'From 30 to 100 people'  $(x_{21} = 2)$ , 'From 10 to 30'  $(x_{31} = 3)$ , and 'Less than 10 people'  $(x_{41} = 4)$ .

Stakeholders evaluate the project using given parameters by mapping the project to parameters values using a membership function (Kononenko & Lutsenko, 2017). The

project evaluation  $B = \{B_1, B_2, ..., B_K\}$  represents a fuzzy set

where 
$$B_k = \left\langle \left\langle x_{1k}, \mu_{B_k}(x_{1k}) \right\rangle, \left\langle x_{2k}, \mu_{B_k}(x_{2k}) \right\rangle, \dots, \left\langle x_k, \mu_{B_k}(x_k) \right\rangle \right\rangle$$

Membership function  $\mu_{B_k}(x_k), i = \overline{1, I}$  defines how the project is mapped to the i-th situation of the k-th question-naire parameter.

If one of the parameter's possible situations entirely meets the project and three others are not suitable, the value of membership function for the suitable situation equals 1 and for three others it equals 0. For example, the evalu-

ation  $B_2 = \{(1,0), (2,0), (3,1), (4,0)\}$  means that the project customer has never worked with any member of the project team but a team leader.

If one possible situation cannot fully describe the project conditions, the membership function value will show the compliance degree between the project and all parameter's possible situations. For example, the evaluation

 $B_3 = \{(1,0), (2,0.5), (3,0.5), (4,0)\}$  demonstrates the case when the project's conditions cannot be described by one possible situation of the parameter 'Work experience in the given field'. This evaluation shows that half of the project team has less than 2 years of work experience while the other half has been working in the given field from 2 to 5 years.

The PMGuide development project evaluation gained from its main stakeholders is shown in Table 1.

	_	Parameter	Membership function,			
Parameter, $X_k$	Possible situation, $i = 1, 4$	value, $X_{ik}$	$\mu_{B_k}(x_k)$			
	Number of people involved in the project					
	More than 100	1	0			
Number of people involved in	From 30 to 100	2	0			
the project, X <sub>1</sub>	From 10 to 30	3	0			
	Less than 10	4	1			
	Customer's experience of working with this project team					
	Has never worked with this team	1	0			
Customer's experience of	Worked with some members of the team	2	0			
working with this project team,	Worked with the project team leader	3	1			
X <sub>2</sub>	One or more common projects with the whole project team	4	0			
Evalu	ation of the Project Team's Competence by the Projec	t Manager				
	No work experience	1	0			
Work experience in the given	Less than 2 years of work experience	2	0.5			
field, X <sub>3</sub>	From 2 to 5 years of work experience	3	0.5			
	More than 5 years of work experience	4	0			

Table 1: Project evaluation (B)

Table 1: Project evaluation (B) (continued)

		Parameter	Membership function,
Parameter, $X_k$	Possible situation, $i = 1,4$	value, $X_{k}$	$\mu_{B_k}(x_k)$
	Almost do not understand the requirements; require frequent explanations and constant control	1	0
Understanding of requirements, adapting ability, initiative, $X_4$	Understand the requirements, can follow them, but require regular control	2	0.5
	Understand the requirements, can follow them, do not require regular control	3	0.5
	Have a good understanding of the requirements; can follow them without regular control; can suggest better alternatives	4	0
	Have never worked together	1	0.33
Cooperation experi	Worked together on the creation of a product but in the different field	2	0
ence, $X_5$	Worked together on the creation of one product in a field of interest	3	0.67
	Worked together on the creation of several products in the field of interest	4	0
	Tools and methods, applied in the given project, have never been used before and are unknown to the team	1	0
Vuende de la familie d	Tools and methods, applied in the project, are known to the team but have never been used before	2	0
tools and methods, $X_6$	Tools and methods, used in the project, are known to the team but are rarely used	3	0
	Tools and methods are known to the team and have been widely used before	4	1
	It is hard for the team to learn new knowledge and technologies, and to adjust to changes	1	0
Learning ability, $X_7$	For some members of the team, it is hard to learn new informa- tion and technologies, but the team can adjust to changes	2	1
	Easily absorb new knowledge, can adjust to changes	3	0
	The team can easily absorb information, always tries to learn something new; can well adjust to the changes	4	0
	Can't clearly formulate ideas and rarely express them	1	0
Team's ability to clearly formulate and openly express ideas, $X_8$	Can clearly formulate their ideas but rarely express them	2	0.17
	Can clearly formulate their ideas and openly express them	3	0.66
	Can clearly formulate, openly express and justify their ideas	4	0.17
	Don't admit their mistakes and can't learn from them	1	0
Ability to admit mis-	Rarely admit their mistakes but try to never make them again	2	0
takes, X <sub>9</sub>	Openly admit their mistakes and try to never make them again	3	1
	Openly admit their mistakes and always learn from them	4	0

Table 1: Project evaluation (B) (continued)

		Parameter value,	Membership function,
Parameter, $X_k$	Possible situation, $i = 1, 4$	$x_{k}$	$\mu_{B_k}(x_k)$
	Don't admit their mistakes and can't learn from them	1	0
Ability to admit mis-	Rarely admit their mistakes but try to never make them again	2	0
takes, X <sub>9</sub>	Openly admit their mistakes and try to never make them again	3	1
	Openly admit their mistakes and always learn from them	4	0
Team's ability to work	Work effectively in conditions of full regulation	1	0
effectively in condi-	Work effectively mostly in conditions of regulation	2	0
tions of freedom or	Work effectively mostly in conditions of freedom	3	1
full regulation, $X_{10}$	Work effectively in conditions of full freedom	4	0
	Reporting		
	Written reports. Formal documentation	1	0
Means of communica-	Online texting (ICQ, E-mail)	2	0
tion, X <sub>11</sub>	Voice communication (telephone connection, Internet-conference)	3	0
	Direct communication (meetings, video conferences)	4	1
	Reports on every activity	1	0
The frequency of	Reports on completing the blocks of work	2	0
tomer. X	Reports on the readiness of a project product component	3	1
tion, $X_{11}$ The frequency of reporting to the Cus- tomer, $X_{12}$ Understanding the scope of works, $X_{13}$	Reports about project finish	4	0
	There is a full list of works; further alternation is impossible	1	0
Understanding the	There is a detailed list of works, further alternation is possible	2	0
Understanding the scope of works X	There is an approximate list of project works	3	1
scope of works, $X_{13}$	The team understands the project goal and several ways for its achievement	4	0
	Project Manager's Responsibility and Main Requirements to the Project Manager's Responsibility and Responsibility and Responsibility Responsibility and Responsibility	roject	
	The threat to human life	1	0
Consequences in case	Loss of irreplaceable sum of money	2	0
of unsatisfactory proj-	Loss of a significant sum of money	3	1
ect outcome, $X_{14}$	Loss of insignificant sum of money/ reputational loss	4	0
	More than 1 million \$	1	0
	From 300 thousand to 1 million \$	2	0
Project cost, $X_{15}$	From 100 to 300 thousand \$	3	0
	Less than 100 thousand \$	4	1
	Highest international requirements	1	0
Requirements to the	International requirements	2	0
project quality, X <sub>16</sub>	National requirements	3	0
	Local requirements	4	1
D ( , , , , , , , , , , , , , , ,	The period is unlimited	1	0
Requirements to the	Not very urgent	2	1
realization period of	Urgent	3	0
the project, X <sub>17</sub>	Very urgent	4	0

# Table 1: Project evaluation (B) (continued)

		Parameter	Membership function,
Parameter, $X_k$	Parameter, $X_k$ Possible situation, $i = 1, 4$		$\mu_{B_k}(x_k)$
	The deadline should be strictly met	1	0
Requirements to the	Insignificant deviation from the deadline is allowed	2	1
with a deadline, $X_{18}$	Considerable deviation from the deadline is allowed	3	0
	Compliance with the deadline is not strictly required	4	0
	Less than 7%	1	0
Requirements change	From 7 to 25%	2	0
percent /month, X19	From 25 to 45%	3	0.5
	More than 45%	4	0.5
	Risk Events Probability		
The probability of	Risk events are not likely to occur [0,0.1]	1	0
occurrence of risk events associated with	Risk events might occur (0.1,0.5]	2	1
the object architecture, technologies, and pro- cesses of its creation, quality indicators, $X_{20}$	Risk events are highly likely to occur (0.5,0.75]	3	0
	Risk events will most probably occur (0.75,1]	4	0
The probability of	Risk events are not likely to occur [0,0.1]	1	1
The probability of external risk events occurrence (disruption	Risk events might occur (0.1,0.5]	2	0
	Risk events are highly likely to occur (0.5,0.75]	3	0
economic situation in the country, market changes, etc.), X <sub>21</sub>	Risk events will most probably occur (0.75,1]	4	0
The probability of or-	Risk events are not likely to occur [0,0.1]	1	0
ganizational risk events	Risk events might occur (0.1,0.5]	2	1
occurrence (disruption	Risk events are highly likely to occur (0.5,0.75]	3	0
of funding, delivery of resources, inaccurate prioritizing, etc.), X <sub>22</sub>	Risk events will most probably occur (0.75,1]	4	0
The probability of	Risk events are not likely to occur [0,0.1]	1	0
managerial risk events	Risk events might occur (0.1,0.5]	2	0
occurrence (inefficient	Risk events are highly likely to occur (0.5,0.75]	3	1
planning, controlling, communication prob- lems, etc.), X <sub>23</sub>	Risk events will most probably occur (0.75,1]	4	0

## 4.2 Basis selection

For an expert, it can be easier to form the methodology using some approach as a basis than create it all by himself. The method stage 'Select the basis' is optional but, at least, it allows defining what type of methodology is more appropriate for the project (whether it should be some heavy-weighted plan-driven methodology or a flexible agile, or a hybrid of such methodologies is more beneficial).

Using the project evaluation gained on the previous stage and the method given in (Kononenko & Lutsenko, 2017) we can select a project management approach that fits the project the most.

Each approach was previously evaluated by its applicability to the situations described in the questionnaire (Table 1) (Kononenko & Lutsenko, 2017). The degree of compliance between the approach and a specific situation is fuzzy. That is why we used fuzzy sets for its description.

We will consider the applicability of the r-th approach to each situation of the k-th parameter

 $X_{k} = \{x_{1k}, x_{2k}, ..., x_{k}\} \text{ as a fuzzy set } A_{k}, k = \overline{1, K},$  $A_{k} = \{\langle x_{1k}, \mu_{A_{k}}(x_{1k}) \rangle, \langle x_{2k}, \mu_{A_{k}}(x_{2k}) \rangle, ..., \langle x_{k}, \mu_{A_{k}}(x_{k}) \rangle\}$ 

The membership function  $\mu_{A_k}(x_k), i = \overline{1, I}$  defines how the r-th approach is mapped to the i-th situation of the k-th questionnaire parameter. The membership functions of all considered approaches are defined by experts in (Kononenko & Lutsenko, 2017). Figure 2 illustrates an example of the SCRUM membership function graphical representation for the first questionnaire parameter.



*Figure 2: Scrum membership function (parameter*  $x_1$ *)* 

A project management approach  $A_r$ ,  $r = \overline{1, R}$  is characterized by its applicability to each situation of all parameters (i.e.  $A_r = \{A_{r1}, A_{r2}, ..., A_K\}$ ).

The best approach for the project is the closest one. It means that to find the most appropriate approach to managing a project we should calculate fuzzy distances from the project evaluation B to all alternative approaches A<sub>1</sub>,

 $r = \overline{1, R}$ . Calculating total distances, we will take into consideration that the distance between the project evaluation

B and an approach  $A_r$ ,  $r = \overline{1, R}$  for the i-th value of the k-th parameter is:

$$d_{k}(A_{r},B) = \begin{cases} 0, \ \mathbf{f} & (\mu_{A_{k}}(x_{ik}) - \mu_{B_{k}}(x_{ik})) \ge 0\\ (\mu_{A_{k}}(x_{ik}) - \mu_{B_{k}}(x_{ik})), \ \text{else.} \end{cases}$$

In this case, if the value of the membership function for the approach is superior to the value of the membership function for the project or equal to it, the distance between these two coordinates should be considered as zero. In other words, the membership function for the project is covered by the membership function for the approach or, else, the approach is fully consistent with the project.

Formulas for calculation of total Hamming and total Euclidean distances, as well as results of the calculation, are shown in Table 2. The approaches membership functions and project parameters weight coefficients were described in (Kononenko & Lutsenko, 2017)

The minimum distance both for Hamming and Euclidean methods is reached for Scrum project management methodology. So, Scrum methodology is recommended as a basis for the further methodology formation. Other closest methodologies are XP and Kanban. These results indicate that for the given project agile project management methodologies are more suitable than plan-driven approaches (PMBOK, ISO21500, PRINCE2, and SWE-BOK).

## 4.3 Alternative methodologies formation

An expert has formed two alternative specialized methodologies for the PMGuide software development project. An expert here is a person who has a comprehensive knowledge of methodologies included in GBOK.

The first methodology was created by modification of Scrum project management methodology (the primary approach).

For the second alternative, an expert has selected DSDM as a basis (other famous methodology from the agile family) and supplemented it by components from PRINCE2 and Scrum methodologies.

Both specialized methodologies have their composition of project management values and principles, project life cycle, organizational structure, roles and responsibilities, processes, and practices (Table 3).

	Hamming distance	Euclidean distance
Approach	$d_{\alpha}(A_{r},B) = \sum_{k=1}^{K} \alpha_{k} \sum_{i=1}^{I} \left  d_{k}(A_{r},B) \right $	$e_{\alpha}(A_{r},B) = \sum_{k=1}^{K} \alpha_{k} \sqrt{\sum_{i=1}^{I} (d_{k}(A_{r},B))^{2}}$
PMBOK, A <sub>1</sub>	0.608	0.588
ISO21500, A <sub>2</sub>	0.608	0.588
PRINCE2, $A_3$	0.663	0.643
SWEBOK, $A_4$	0.578	0.558
Scrum, $A_5$	0.139	0.139
$XP, A_6$	0.295	0.292
Kanban, $A_7$	0.365	0.340

## Table 2: Calculation of the total weighted Hamming and Euclidean distances

#### Table 3: Alternative specialized project management methodologies

The first methodology	The second methodology		
Values and principles in project management			
• Individuals and interactions over processes and tools			
Working software over comprehensive documentation			
Customer collaboration over contract negotiation			
• Responding to change over following a plan			
Empirical Process Control	• Focus on the business need		
• Self-organization	• Deliver on time		
Collaboration	• Collaborate		
Value-based Prioritization	• Never compromise quality		
• Time-boxing	• Build incrementally from firm foundations		
Iterative Development	Develop iteratively		
	• Communicate continuously and clearly		
	Demonstrate control		

The first methodology	The second methodology		
Proje	ct life cycle		
Adaptive	Hybrid		
Organizational structure in project management			
Project-oriented	organizational structure		
Scrum Master	Business Sponsor		
Product Owner	Business Visionary		
Scrum Team	Business Ambassador		
	Technical Coordinator		
	Solution Developer		
	Solution Tester		
	Project Manager		
	Team Leader		
	Business Analyst		
Project man	agement processes		
Develop Epic(s)	Capture previous lessons		
Create Prioritized Product Backlog	• Prepare the outline Business Case		
Conduct Release Planning	Producing the Business Case		
Create User Stories	• Producing the Prioritized Requirement List		
• Approve, Estimate, and Commit User Stories	• Producing the Solution Architecture Definition		
Create Tasks	• Producing the Development Approach Definition		
• Estimate Tasks	• Producing the delivery plan		
Create Sprint Backlog	• Creating the Timebox Plan		
Conduct Daily Standup	Revisiting the Prioritized Requirements List		
Groom Prioritized Product Backlog	• Review of the Business Case		
• Demonstrate and Validate Sprint	Timebox Review Record		
Retrospect Sprint	Project Review Report		
Ship Deliverables	Benefits Assessment		
Retrospect Project	Conduct Daily Standup		
Project man	agement practices		
• The Facil	itated Workshop		
• MoSCoW	/ prioritization		
• Iterative of	development		
• Timeboxi	ng		
• Inspection	ns		

## Table 3: Alternative specialized project management methodologies (continued)

*Values and principles in project management.* The four core values of Agile manifesto underlie both the first and the second alternative methodologies. Beside them, the first methodology has in its foundation six Scrum principles, while the second one relies on eight principles of DSDM methodology (Table 3).

**Project life cycle.** The first methodology assumes an adaptive project life cycle implementation. This project life cycle is the most consistent with Scrum methodology. For the second methodology, an expert has selected the hybrid project life cycle that implies the simultaneous usage of adaptive and predictive approaches during a project life cycle (PMI, 2018). This option is typical for the situation when the team gradually moves to agile methodologies and uses some of their best practices (e.g., short iterations, daily meetings, and retrospectives) but other aspects of the project, such as preliminary assessment, job assignment, and tracking progress, are still performed according to predictive approaches.

**Organizational structure in project management.** For both methodologies the project-oriented organizational structure is advisable. This structure fits the best selected agile values and principles, and project life cycles.

*Roles and responsibilities in project management.* The first methodology assumes the application of Scrum roles and responsibilities. The second methodology prescribes to team members the DSDM roles and responsibilities (Table 3).

**Project management processes.** For the first methodology, an expert has selected 14 processes of Scrum methodology (SBoK version). The second methodology has been formed using processes of DSDM, PRINCE2 and Scrum methodologies. Table 3 shows complete lists of methodologies processes.

*Project management practices.* Both methodologies involve the same set of DSDM and FDD project management practices (Table 3).

# 4.4 Methodology selection

## 4.4.1 The first methodology estimation

TThe methodology estimation assumes the definition of three core measures associated with its implementation::

- project management laboriousness;
- project management cost;
- project management risks.

For the first two measures calculation, it is necessary to define all project management processes performers, their hourly rates, and, approximately, how long they might be involved in the processes' execution.

Table 4 performs all team members, needed for the first methodology implementation, and their hourly rates. The role and responsibilities of Product Owner are delegated to the Customer representative.

Table 5 lists the selected management processes, their planned performers and approximate laboriousness estimates. According to the method of methodology synthesis (Kononenko, Aghaee, & Lutsenko, 2016), the laboriousness is represented in the form of triangular fuzzy values. A cost per performer estimate represents the multiplication of the performer laboriousness estimate by his hourly rate.

The total process laboriousness equals the sum of all its performers' laboriousness estimates. The process cost equals the sum of all its costs per performers' estimates.

The total project management laboriousness represents the total of all processes laboriousness, while its total cost equals the sum of all processes costs, respectively.

The project management laboriousness for the first methodology equals <226.5, 295.5, 339.5> man-hours, its cost - \$<1006.25, 1311.75, 1507.25>.

The scale for evaluating the consequences of the risk events occurrence is given in Table 6. Risk events associated with the methodology application, as well as their assessments are presented in Table 7.

 Table 4: Project team members' roles and hourly rates (the first methodology)

Team member	Hourly rate*, \$/hour		
Product Owner	4		
Scrum Master	6		
Development team			
Middle Developer	7		
Junior Developer	4		
QA	3		
Designer	2.5		

Process	Performer		Laboriousness estimate, T, man-hours	Hourly rate, \$/hour	Cost estimate (T*Hourly rate), C, \$.
	Product Owner		<2, 4, 4>	4	<8, 16, 16>
	Scrum Master		<1, 1.5, 2>	6	<6, 9, 12>
8.4 Develop	Middle Developer		<1, 1.5, 2>	7	<7, 10.5, 14>
Epic(s)	Junior Developer		<1, 1.5, 2>	4	<4, 6, 8>
	QA		<1, 1.5, 2>	3	<3, 4.5, 6>
	Designer		<1, 1.5, 2>	2.5	<2.5, 3.75, 5>
		Total	<7, 11.5, 14>	-	<30.5, 49.75, 61>
	Product Owner		<2, 2, 3>	4	<8, 8, 12>
8.5 Create	Scrum Master		<2, 2, 3>	6	<12, 12, 18>
Prioritized	Middle Developer		<2, 2, 3>	7	<14, 14, 21>
Backlog	Junior Developer		<2, 2, 3>	4	<8, 8, 12>
	QA		<2, 2, 3>	3	<6, 6, 9>
	Designer		<2, 2, 3>	2.5	<5, 5, 7.5>
		Total	<12, 12, 18>	-	<53, 53, 79.5>
	Product Owner		<1, 1.5, 2>	4	<4, 6, 8>
	Scrum Master		<1, 1.5, 2>	6	<6, 9, 12>
8.6 Conduct	Middle Developer		<1, 1.5, 2>	7	<7, 10.5, 14>
ning	Junior Developer		<1, 1.5, 2>	4	<4, 6, 8>
	QA		<1, 1.5, 2>	3	<3, 4.5, 6>
	Designer		<1, 1.5, 2>	2.5	<2.5, 3.75, 5>
		Total	<6, 9, 12>	-	<26.5, 39.75, 53>
	Product Owner		<6, 8, 8>	4	<24, 32, 32>
	Scrum Master		<6, 8, 8>	6	<36, 48, 48>
9.1 Create	Middle Developer		<6, 8, 8>	7	<42, 56, 56>
User Stories	Junior Developer		<6, 8, 8>	4	<24, 32, 32>
	QA		<6, 8, 8>	3	<18, 24, 24>
	Designer		<6, 8, 8>	2.5	<15, 20, 20>
	Total	<	6, 48, 48>	-	<159, 212, 212>

# Table 5: Project management laboriousness and cost estimation (the first methodology)

	Product Owner	<1.5, 1.5, 2.5>	4	<6, 6, 10>
9.2  Approve	Scrum Master	<1.5, 1.5, 2.5>	6	<6, 9, 15>
Estimate, and	Middle Developer	<1.5, 1.5, 2.5>	7	<10.5, 10.5, 17.5>
Commit User	Junior Developer	<1.5, 1.5, 2.5>	4	<6, 6, 10>
Stories	QA	<1.5, 1.5, 2.5>	3	<4.5, 4.5, 7.5>
	Designer	<1.5, 1.5, 2.5>	2.5	<3.75, 3.75, 6.25>
	Total	<9, 9, 15>	-	<39.75, 39.75, 66.25>
	Product Owner	<3, 4.5, 6>	4	<12, 18, 24>
	Scrum Master	<3, 4.5, 6>	6	<18, 27, 36>
9.3 Create	Middle Developer	<3, 4.5, 6>	7	<21, 31.5, 42>
Tasks	Junior Developer	<3, 4.5, 6>	4	<12, 18, 24>
	QA	<3, 4.5, 6>	3	<9, 13.5, 18>
	Designer	<3, 4.5, 6>	2.5	<7.5, 11.25, 15>
	Total	<18, 27, 36>	-	<79.5, 119.25, 159>
9.4 Estimate	Product Owner	<1.5, 2, 2.5>	4	<6, 8, 10>
Tasks	Scrum Master	<1.5, 2, 2.5>	6	<9, 12, 15>
	Middle Developer	<1.5, 2, 2.5>	7	<10.5, 14, 17.5>
	Junior Developer	<1.5, 2, 2.5>	4	<6, 8, 10>
	QA	<1.5, 2, 2.5>	3	<4.5, 6, 7.5>
	Designer	<1.5, 2, 2.5>	2.5	<3.75, 5, 6.25>
	Total	<9, 12, 15>	-	<39.75, 53, 66.25>
9.5 Create	Product Owner	<3, 4.5, 4.5>	4	<12, 18, 18>
Sprint Back-	Scrum Master	<3, 4.5, 4.5>	6	<18, 27, 27>
log	Middle Developer	<3, 4.5, 4.5>	7	<21, 31.5, 31.5>
	Junior Developer	<3, 4.5, 4.5>	4	<12, 18, 18>
	QA	<3, 4.5, 4.5>	3	<9, 13.5, 13.5>
	Designer	<3, 4.5, 4.5>	2.5	<7.5, 11.25, 11.25>
	Total	<18, 27, 27>	-	<79.5, 119.25, 119.25>
10.2 Conduct	Scrum Master	<7.5, 8, 8.5>	6	<45, 48, 51>
Daily Standup	Middle Developer	<7.5, 8, 8.5>	7	<52.5, 56, 59.5>
	Junior Developer	<7.5, 8, 8.5>	4	<30, 32, 34>
	QA	<7.5, 8, 8.5>	3	<22.5, 34, 25.5>
	Designer	<7.5, 8, 8.5>	2.5	<18.75, 20, 21.25>
	Total	<37.5, 40, 42.5>	-	<168.75, 180, 191.25>
10.3 Groom	Product Owner	<4, 6, 8>	4	<16, 24, 32>
Prioritized Product	Scrum Master	<1.5, 2, 3>	6	<9, 12, 18>
Backlog	Middle Developer	<1.5, 2, 3>	7	<10.5, 14, 21>
0	Junior Developer	<1.5, 2, 3>	4	<6, 8, 12>
	QA	<1.5, 2, 3>	3	<4.5, 6, 9>
	Designer	<1.5, 2, 3>	2.5	<3.75, 5, 7.5>
	Total	<11.5, 16, 23>	-	<49.75, 69, 99.5>

# Table 5: Project management laboriousness and cost estimation (the first methodology) (continued)

-

11.2 Demon-	Product Owner	<4.5, 6, 6>	4	<18, 24, 24>
strate and Val-	Scrum Master	<4.5, 6, 6>	6	<27, 36, 36>
idate Sprint	Middle Developer	<4.5, 6, 6>	7	<31.5, 42, 42>
	Junior Developer	<4.5, 6, 6>	4	<18, 24, 24>
	QA	<4.5, 6, 6>	3	<13.5, 18, 18>
	Designer	<4.5, 6, 6>	2.5	<11.25, 15, 15>
	Total	<27, 36, 36>	-	<119.25, 159, 159>
11.3 Retro-	Scrum Master	<4.5, 6, 6>	6	<27, 36, 36>
spect Sprint	Middle Developer	<4.5, 6, 6>	7	<31.5, 42, 42>
	Junior Developer	<4.5, 6, 6>	4	<18, 24, 24>
	QA	<4.5, 6, 6>	3	<13.5, 18, 18>
	Designer	<4.5, 6, 6>	2.5	<11.25, 15, 15>
	Total	<22.5, 30, 30>	-	<101.25, 135, 135>
12.1 Ship	Product Owner	<2, 3, 4>	4	<8, 12, 16>
Deliverables	Scrum Master	<2, 3, 4>	6	<12, 18, 24>
	Total	<4, 6, 8>	-	<20, 30, 40>
12.2 Retro-	Product Owner	<1.5, 2, 2.5>	4	<6, 8, 10>
spect Project	Scrum Master	<1.5, 2, 2.5>	6	<9, 12, 15>
	Middle Developer	<1.5, 2, 2.5>	7	<10.5, 14, 17.5>
	Junior Developer	<1.5, 2, 2.5>	4	<6, 8, 10>
	QA	<1.5, 2, 2.5>	3	<4.5, 6, 7.5>
	Designer	<1.5, 2, 2.5>	2.5	<3.75, 5, 6.25>
	Total	<9, 12, 15>	-	<39.75, 53, 66.25>
	Methodology total	<226.5, 295.5, 339.5>	-	<1006.25, 1311.75, 1507.25>

# Table 5: Project management laboriousness and cost estimation (the first methodology) (continued)

Table 6: Evaluation of risk events consequences

Negative consequences	Points
Impacts that lead to the termination or complete failure of the project	10
Impacts that lead to extremely significant project delays, budget overruns, deterioration of the project product quality	8-9
Impacts that lead to significant project delays, budget overruns, deterioration of the project product quality	6-7
Impacts that lead to not very significant project delays, budget overruns, deterioration of the project product quality	4-5
Impacts that lead to slightly noticeable delays in the project, budget overrun, deterioration of the project product quality	2-3
Negative effects are almost invisible	1
No negative effects	0

	The occurrence	The occurrence	Risk assessment,
	probability, P	points	R = P*C, points
Project participants do not accept Scrum values and principles	<0.05, 0.05, 0.05>	<7, 8, 8>	<0.35, 0.4, 0.4>
Team members don't understand/accept roles and responsibilities prescribed them by Scrum meth- odology	<0.1, 0.1, 0.1>	<7, 8, 8>	<0.7, 0.8, 0.8>
The lack of Customer's work experience as Prod- uct Owner	<0.2, 0.2, 0.2>	<5, 5, 6>	<1, 1, 1.2>
Contradictions between the standards and regula- tions of the contracting and / or executing organi- zation(s) and the methodology	<0.05, 0.1, 0.15>	<5, 6, 8>	<0.25, 0.6, 1.2>
The Product Owner involvement in the project is insufficient for an optimal solution development	<0.4, 0.4, 0.4>	<7, 8, 8>	<2.8, 3.2, 3.2>
Project team self-organization and self-coordina- tion are insufficient to work effectively according Scrum	<0.3, 0.3, 0.3>	<7, 8, 8>	<2.1, 2.4, 2.4>
Wrong prioritization of the product backlog	<0.35, 0.35, 0.35>	<5, 5, 6>	<1.75, 1.75, 2.1>
Ineffective sprint planning	<0.4, 0.4, 0.4>	<5, 6, 7>	<2, 2.4, 2.8>
The product inefficiency as a result of poor pre-project research and planning	<0.5, 0.5, 0.5>	<7, 8, 9>	<3.5, 4, 4.5>
Total risk assessment			<14.45,16.55,18.6>

# Table 7: The assessment of risks associated with the first methodology application

The first methodology risks assessment equals <14.45, 16.55, 18.6>.

Table 8: Project team members' roles and hourly rates (the second methodology)

Project team member	Hourly rate, \$/hour
Business Ambassador (Business Visionary)	4
Project Manager (Team Leader)	6
Development team	
Middle Developer (Technical Coordinator, Solution Developer)	7
Junior Developer (Solution Developer)	4
QA (Business Analyst, Solution Tester)	5
Designer	2.5

## 4.4.2 The second methodology estimation

The second methodology prescribes its roles to project participants. Table 8 shows which roles and hourly rates were assigned to team members. The project customer performs the role of Business Sponsor; the customer representative fulfills Business Ambassador and Business Visionary roles.

Table 9 lists the second methodology's management processes, their performers, laboriousness, and cost.

Table 9: Project management laboriousness and cost estimation (the second methodology)

Process	Performer	Laboriousness, T, man-hours	Hourly rate, \$/hour	Cost (T*Hourly rate), C, \$
12.4.2 Capture previous lessons	Project Manager	<1.5, 2, 2.5>	6	<9, 12, 15>
	Middle Developer	<1.5, 2, 2.5>	7	<10.5, 14, 17.5>
(FRINCE2)	Junior Developer	<1.5, 2, 2.5>	4	<6, 8, 10>
	QA	<1.5, 2, 2.5>	5	<7.5, 10, 12.5>
	Designer	<1.5, 2, 2.5>	2.5	<3.75, 5, 6.25>
	Total	<7.5, 10, 12.5>	-	<36.75, 49, 61.25>
12.4.4 Prepare the	QA	<2, 4, 5>	5	<10, 20, 25>
outline Business	Business Ambassador	<0.5, 1, 1.5>	4	<2, 4, 6>
Case (FRINCE2)	Total	<2.5, 5, 6.5>	-	<12, 24, 31>
8.2.2 Producing	QA	<4, 6, 6>	5	<20, 30, 30>
the Business Case	Business Ambassador	<2, 4, 4>	4	<8, 16, 16>
(DSDW)	Total	<6, 10, 10>	-	<28, 46, 46>
8.2.3 Producing the	QA	<4, 4, 5>	5	<20, 20, 25>
Prioritized Require-	Business Ambassador	<4, 4, 5>	4	<16, 16, 20>
ment List (DSDW)	Total	<8, 8, 10>	-	<36, 36, 45>
8.2.4 Producing the	QA	<2, 4, 4>	5	<10, 20, 20>
Solution Archi- tecture Definition (DSDM)	Business Ambassador	<0.5, 1, 1.5>	4	<2, 4, 6>
	Middle Developer	<3, 4, 6>	7	<21, 28, 42>
	Total	<5.5, 9, 11.5>	-	<33, 52, 68>
8.2.5 Producing the Development Approach Definition (DSDM)	Middle Developer	<2, 3, 4>	7	<14, 21, 28>
	Project Manager	<0.5, 0.5, 1>	6	<3, 3, 6>
	Total	<2.5, 3.5, 5>	-	<17, 24, 34>
8.2.6 Producing the delivery plan (DSDM)	Project Manager	<2, 2, 3>	6	<12, 12, 18>
	Business Ambassador	<0.5, 0.5, 1>	4	<2, 2, 4>
	Middle Developer	<0.5, 0.5, 1>	7	<3.5, 3.5, 7>
	Total	<3, 3, 5>	-	<17.5, 17.5, 29>

Process	Performer	Laboriousness, T, man-hours	Hourly rate, \$/hour	Cost (T*Hourly rate), C, \$
	Business Ambassador	<6, 8, 9>	4	<24, 32, 36>
	Project Manager	<6, 8, 9>	6	<36, 48, 54>
8.2.11 Creating	Middle Developer	<6, 8, 9>	7	<42, 56, 63>
the Timebox Plan (DSDM)	Junior Developer	<6, 8, 9>	4	<24, 32,36>
(DODM)	QA	<6, 8, 9>	5	<30, 40, 45>
	Designer	<6, 8, 9>	2.5	<15, 20, 22.5>
	Total	<36, 48, 54>	-	<171, 228, 256.5>
	Business Ambassador	<6, 9, 12>	4	<24, 36, 48>
	Project Manager	<12, 15, 18>	6	<72, 90, 108>
8.2.3 Revisiting the	Middle Developer	<12, 15, 18>	7	<84, 105, 126>
ments List (DSDM)	Junior Developer	<12, 15, 18>	4	<48, 60, 72>
	QA	<12, 15, 18>	5	<60, 75, 90>
	Designer	<12, 15, 18>	2.5	<30, 37.5, 45>
	Total	<66, 84, 102>	-	<318, 403.5, 489>
8.2.2 Review of	QA	<6, 6, 8>	5	<30, 30, 40>
the Business Case (DSDM)	Business Ambas- sador	<2, 4, 4>	4	<8, 16, 16>
	Total	<8, 12, 12>	-	<38, 46, 56>
	Business Ambassador	<4.5, 6, 9>	4	<18, 24, 36>
	Project Manager	<4.5, 6, 9>	6	<27, 36, 54>
8.2.12 Timebox Re-	Middle Developer	<4.5, 6, 9>	7	<31.5, 42, 63>
view Record (DSDM)	Junior Developer	<4.5, 6, 9>	4	<18, 24, 36>
	QA	<4.5, 6, 9>	5	<22.5, 30, 45>
	Designer	<4.5, 6, 9>	2.5	<11.25, 15, 22.5>
	Total	<27, 36, 54>	-	<128.25, 171, 256.5>
8.2.13 Project Review	Business Ambassador	<1, 2, 3>	4	<4, 8, 12>
Report (DSDM)	Project Manager	<1, 2, 3>	6	<6, 12, 18>
	Middle Developer	<1, 2, 3>	7	<7, 14, 21>
	Junior Developer	<1, 2, 3>	4	<4, 8, 12>
	QA	<1, 2, 3>	5	<5, 10, 15>
	Designer	<1, 2, 3>	2.5	<2.5, 5, 7.5>
	Total	<6, 12, 18>	-	<28.5, 57, 85.5>
8.2.14 Benefits Assess-	QA	<2, 4, 4>	5	<10, 20, 20>
ment (DSDM)	Business Ambas- sador	<2, 4, 4>	4	<8, 16, 16>
	Total	<4, 8, 8>	-	<18, 36, 36>

# Table 9: Project management laboriousness and cost estimation (the second methodology) (continued)

T11 0 D · /	. 1 1 .	1 , , , ,	(1) 1 1	$1 1 \rightarrow ( \cdot \cdot \cdot )$
Table Y. Project manage	<i>somont lanarialisnoss a</i>	107 COST ØSTIMATION	ιτης ερέσης πρτησ	αριρανί ιςρητιημοαι
10000 $). 1 100000 munuz$	cineni iuooriousness u	ind cost estimation	ine secona memo	a o (o g y) (c o m m u c u)
2 2	<u>,</u>		1	0// \

10.2 Conduct Daily	Project Manager	<7.5, 8, 8.5>	6	<45, 48, 51>
Meetings (Scrum)	Middle Developer	<7.5, 8, 8.5>	7	<52.5, 56, 59.5>
	Junior Developer	<7.5, 8, 8.5>	4	<30, 32, 34>
	QA	<7.5, 8, 8.5>	5	<37.5, 40, 42.5>
	Designer	<7.5, 8, 8.5>	2.5	<18.75, 20, 21.25>
	Total	<37.5, 40, 45.5>	-	<183.75, 196, 208.25>
Total for the methodol	ogy	<219.5, 286.5, 351>	-	<1065.75, 1386, 1702>

Table 10: The assessment of risks associated with the second methodology application

Risk event	The occurrence probability, P	The occur- rence conse- quences, C (points)	Risk assessment, R = P*C
Project participants do not accept DSDM values and principles	<0.35, 0.4, 0.45>	<7, 8, 8>	<2.45, 3.2, 3.6>
Team members don't understand/accept roles and re- sponsibilities prescribed them by DSDM	<0.35, 0.4, 0.45>	<7, 8, 8>	<2.45, 3.2, 3.6>
The lack of customer/ his representative work experi- ence as Business Sponsor/Business Visionary	<0.2, 0.2, 0.2>	<5, 5, 6>	<1, 1, 1.2>
Contradictions between the standards and regulations of the contracting and / or executing organization(s) and the methodology	<0.1, 0.15, 0.2>	<5, 6, 8>	<0.5, 0.9, 1.6>
Business Sponsor/Business Visionary involvement in the project is insufficient for an optimal solution develop- ment	<0.15, 0.2, 0.2>	<7, 8, 8>	<1.05, 1.6, 1.6>
Project team self-organization and self-coordination are insufficient to work effectively according DSDM	<0.15, 0.2, 0.25>	<7, 8, 8>	<1.05, 1.6, 2>
Problems associated with assigning multiple DSDM roles to one team member	<0.5, 0.5, 0.57>	<5, 6, 6>	<2.5, 3, 3.42>
Total risk assessment			<11, 14.5, 17.02>

The project management laboriousness for the second methodology equals <219.5, 286.5, 351> man-hours, its cost -  $\leq1065.75$ , 1386, 1702>.

Risk events associated with the methodology application, as well as their assessments are presented in Table 10. Comparative charts in Figures 3-5 illustrate project management laboriousness and cost for both alternative methodologies, as well as project risks associated with their application.



Figure 3: The project management laboriousness comparison



Figure 4: The project management cost comparison



Figure 5: Risks assessments comparison

## 4.4.3 The first methodology estimation

On this stage we reveal which methodology is the most suitable for the project, using the mathematical model described in (Kononenko, Aghaee, & Lutsenko, 2016).

Target functions will take the form (1) - (3).

 $C(X) = \langle 1006.25, 1311.75, 1507.25 \rangle x_1 + \langle 1065.75, 1386, 1702 \rangle x_2 \to \min_X,$   $T(X) = \langle 226.5, 295.5, 339.5 \rangle x_1 + \langle 219.5, 286.5, 351 \rangle x_2 \to \min_X,$  $R(X) = \langle 14.45, 16.55, 18.6 \rangle x_1 + \langle 11, 14.5, 17.02 \rangle x_2 \to \min_X,$ 

where  $X = (x_1, x_2)$ ,  $x_h = \{0,1\}$ , h = 1,2,  $\sum_{h=1}^{H} x_h = 1$ ,  $x_h = 1$ , if h-th alternative is applied,  $x_h = 0$  else.

The cost of project management should not exceed \$1750. It means that the cost limit is  $C^{per} = 1750$  \$:

 $C(1,0) = \langle 1006.25, 1311.75, 1507.25 \rangle < 1750,$  $C(0,1) = \langle 1065.75, 1386, 1702 \rangle < 1750.$ 

All alternative methodologies meet the limit.

The problem of one-criterion optimization for each target function should be solved to normalize target functions for their further comparison. But first, let us defuzzify obtained fuzzy values:

$$C^{d}(1,0) = \frac{1006.25 + 1311.75 + 1507.25}{3} = 1275.08.$$

$$C^{d}(0,1) = \frac{1065.75 + 1386 + 1702}{3} = 1384.58.$$

$$T^{d}(1,0) = \frac{226.5 + 295.5 + 339.5}{3} = 287.17.$$

$$T^{d}(0,1) = \frac{219.5 + 286.5 + 351}{3} = 285.67.$$

$$R^{d}(1,0) = \frac{14.45 + 16.55 + 18.6}{3} = 16.53.$$

$$R^{d}(0,1) = \frac{11 + 14.5 + 17.02}{3} = 14.17.$$

 $C^{d}(X)$ ,  $T^{d}(X)$ ,  $R^{d}(X)$  - defuzzification values of the project management cost, laboriousness, and risks associated with the methodology applied.

The target functions minimum values will be equal to:

$$C^{\text{opt}} = \min\{1275.08, 1384.58\} = 1275.08.$$
  

$$T^{\text{opt}} = \min\{287.17, 285.67\} = 285.67.$$
  

$$R^{\text{opt}} = \min\{16.53, 14.17\} = 14.17.$$

Based on the results, we can calculate the target functions normalized values:

$$C^{\text{norm}}(1,0) = \frac{C^{d}(1,0) - C^{\text{opt}}}{C^{\text{opt}}} = \frac{1275.08 - 1275.08}{1275.08} = 0.$$

$$C^{\text{norm}}(0,1) = \frac{C^{d}(0,1) - C^{\text{opt}}}{C^{\text{opt}}} = \frac{1384.58 - 1275.08}{1275.08} = 0.086.$$

$$T^{\text{norm}}(1,0) = \frac{T^{d}(1,0) - T^{\text{opt}}}{T^{\text{opt}}} = \frac{287.17 - 285.67}{285.67} = 0.005.$$

$$T^{\text{norm}}(0,1) = \frac{T^{d}(0,1) - T^{\text{opt}}}{T^{\text{opt}}} = \frac{285.67 - 285.67}{285.67} = 0.$$

$$R^{\text{norm}}(1,0) = \frac{R^{\prime\prime}(1,0) - R^{\prime P}}{R^{\text{opt}}} = \frac{16.53 - 14.17}{14.17} = 0.167.$$
$$R^{\text{norm}}(0,1) = \frac{R^{\prime\prime}(0,1) - R^{\text{opt}}}{R^{\text{opt}}} = \frac{14.17 - 14.17}{14.17} = 0.$$

The minimax criterion:

$$X^{opt} = \arg \min \left\{ \max \left\{ C^{norm} (1,0), T^{norm} (1,0), R^{norm} (1,0) \right\} \right\} = \\ \max \left\{ C^{norm} (0,1), T^{norm} (0,1), R^{norm} (0,1) \right\} \right\} = \\ = \arg \min \left\{ \max \left\{ 0, 0.005, 0.167 \right\} \right\} = \arg \min \left\{ 0.167, 0.086 \right\} = (0,1).$$

Thus, the second methodology, which represents a combination of DSDM, PRINCE2, and Scrum methodologies, is the most appropriate for the given project according to the minimax approach. In case of its application, the cost of project management is <1065.75, 1386, 1702>, its laboriousness - <219.5, 286.5, 351> man-hours, and risks associated with its applying -<11.0, 14.5, 17.02>..

# **5** Conclusions

The results obtained in the paper show that it is important to consider specific conditions of the project and its environment solving the task of the methodology selection to improve the project performance. It is necessary to take into account that each ready-made project management methodology has its specific strengths and weaknesses, and as usual can't cover all project needs. That is why any methodology selected must be tailored to fit the project or the specialized methodology should be created.

It should be noted that an ideal methodology does not exist. The environment is constantly changing and the methodology, which was the best in some conditions, will begin to show flaws in others. However, for quasi-stationary conditions, you can choose the best option among all possible in the sense of multi-criteria choice. The Project Management Methodology Formation's Method proposed in the paper allows us to solve both tasks: 1) the readymade methodology selection, 2) the specialized methodology formation. The ready-made methodology selection task can be easily solved by any project manager on the pre-initiating project phase using the method described. It doesn't require any specific knowledge or investigations. A project manager should only evaluate his project using questionnaires proposed and analyze the results of the method application. The specialized methodology formation task requires the person who applies the method a deep understanding of methodologies gathered in GBOK and their components. That is why these stages of the method are more suited for consulting companies and for expensive and responsible projects (for the cases when it is reasonable to involve experts).

Organizacija, Volume 52

A limitation of the method is that it is designed for the analysis of individual projects, rather than a set of projects simultaneously.

The method was applied to a project dedicated to PMGuide web application development. Scrum was defined as a basic methodology for the project as a result of the project evaluation on a special questionnaire. Then, two alternative methodologies were created and evaluated by an expert: 1) based on Scrum; 2) based on DSDM. Both methodologies are Agile. The second alternative turns out to be more expensive and labor-intensive but less risky. It was a risk that was crucial in decision-making. The pre-project phase is of great importance for the considered project and comprehensive documentation created on this stage became the main advantage of DSDM compared to Scrum. The complexity of calculations and the usage of expert evaluations can be considered as the main limitations of the proposed method. It is proposed to use the criteria of laboriousness, cost, and risks to select or form a methodology. Solving the problem, it is also necessary to take into account the influence of methodology on the quality of the project product, on economic, social, technological effects, environmental impact and possibly other effects (political, military and others). The concept of risk allows reflecting the potential problems with these effects and simplifies the task.

Therefore, a significant dependence of the results on the accuracy of the labor input, management costs, and risk estimates is considered as a disadvantage of the method.

That is why the further areas of work are 1) software development (to perform all calculations automatically with a specialized web application), 2) the experts' selection method creation (to be sure that all experts evaluations used are verified).

The complex collection of relevant project data in the pre-initialization phase could be time and cost consuming. But these expenses are justified for large, complex, expensive, and responsible projects.

The project was managed using the formed methodology. The result of the project (PMGuide web application) meets all requirements; the project is performed according to its initial time and costs limitations. The given method can be applied to form a project management methodology for any IT project.

# Literature

- Agile Business Consortium (2014). *The DSDM Agile Project Framework*. Retrieved from https://www.agilebusiness.org/page/TheDSDMAgileProjectFramework
- Anderson. D. J. (2010).Kanban: Successful Evolutionary Change for Your Technol-Washington: Blue Hole Press. Business. ogy OGC (2017).Managing success-
- ful projects with PRINCE2. London: TSO. Beck, K. (2004). Extreme Programming Explained: Embrace Change. Second Edition. Addison-Wesley Professional.
- Boehm, B. & Turner, R. (2004). Balancing agility and discipline: evaluating and integrating agile and plan-driven methods. *Proceedings. 26th International Conference on Software Engineering.* http://doi.org/10.1109/ICSE.2004.1317503
- IEEE (2014). Guide to the software engineering body of knowledge (SWEBOK V3.0). IEEE Computer Society Press. 335 p.
- Bushuev, S. D., & Neizvestnyy, S. I. (2013). The project management methodologies genome as the universal knowledge model. *Management of De*velopment of Complex Systems, 14, 15–18.
- Conforto E., Salum F., Amaral D., et al. (2014). Can Agile Project Management Be Adopted by Industries Other than Software Development? *Project Management Journal*, 45(3), 21–34. https://doi.org/10.1002/pmj.21410
- Čelesnik, G., Radujković, M., & Vrečko, I. (2018). Resolving Companies in Crisis: Agile Crisis Project Management. Organizacija, 51(4), 223-237. http://doi.org/10.2478/orga-2018-0023
- Gallup (2012). The cost of bad project management. Retrieved from https://news.gallup.com/businessjournal/152429/cost-bad-project-management.aspx
- Gartner (2012). Survey shows why projects fail. Retrieved from https://www.gartner.com/en/documents/2034616
- Gorakavi, P. K. (2009). Build Your Project Using Feature Driven Development. Retrieved from http:// www.ipma-usa.org/articles/A4 AboutFDD.pdf
- Harvard Business Review (2011). Why your IT project may be riskier than you think, Harvard Business Review. Retrieved from https://hbr.org/2011/09/ why-your-it-project-may-be-riskier-than-you-think
- ISO(2012). ISO21500:2012, Guidance on project management
- Joslin, R., & Müller, R. (2015). Relationships between a project management methodology and project success in different project governance contexts. *International Journal of Project Management*, 33(6), 1377– 1392. http://doi.org/10.1016/j.ijproman.2015.03.005
- Joslin, R., & Müller, R. (2016). The impact of project methodologies on project success in different project environments. *International Journal* of Managing Projects in Business, 9(2), 364–388. http://doi.org/10.1108/IJMPB-03-2015-0025
- Kononenko, I., Aghaee, A., & Lutsenko, S. (2016). Application of the Project Management Methodology Synthesis Method with fuzzy input data. *Eastern-European Journal of Enterprise Technologies*, 2/3(80), 32–39. http://doi.org/10.15587/1729-4061.2016.65671
- Kononenko, I.V. & Lutsenko, S.Yu. (2017). Method for selection of project management approach based on fuzzy concepts. Bulletin of NTU "KhPI". Series: Strategic management, portfolio, program and project management, 2(1224),

8–17. http://doi.org/10.20998/2413-3000.2017.1224.2
Kononenko, I.V. & Lutsenko, S.Yu. (2018a). Evolution of the generalized body of knowledge on project management. Bulletin of NTU "KhPI". Series: Strategic Management, Portfolio, Program and Project Management, 2(1225), 17–22. https://doi.org/10.20998/124510

- Kononenko, I. & Lutsenko, S. (2018b). The Project Management Methodology and Guide Formation's Method. Proceedings of 2018 IEEE 13th International Scientific and Technical Conference on Computer Science and Information Technologies (CSIT) (pp. 156–159). Lviv, Ukraine. http://doi.org/10.1109/STC-CSIT.2018.8526621
- Kryvinska, N. (2012). Building Consistent Formal Specification for the Service Enterprise Agility Foundation. Journal of Service Science Research, 4(2), 235–269. https://doi.org/10.1007/s12927-012-0010-5
- PricewaterhouseCoopers (2012). Insights and Trends: Current Portfolio, Programme, and Project Management Practices The third global survey on the current state of project management. Retrieved from https:// www.pwc.com.tr/en/publications/arastirmalar/pages/pwc-global-project-management-report-small.pdf
- Project Management Institute. (2017a). Guide the Project Management of to Body Knowl-(PMBOK® edge Guide)–Sixth Edition. Newtown Square, PA: Project Management Institute. Project Management Institute. (2017b). *Agile Practice Guide*.
- Newtown Square, PA: Project Management Institute.
- Rehman, A., & Hussain, R (2007). Software project management methodologies/frameworks dynamics "A comparative approach". Proceedings of International Conference on Information and Emerging Technologies (ICIET) (pp. 1–5). Karachi, Pakistan.
- SCRUMstudy (2016). A guide to the Scrum Body of Knowledge (SBOK Guide), 2016 Edition. SCRUMstudy, a brand of VMEdu, Inc., Phoenix, Arizona USA. 340 p. The Standish Group (2013). CHAOS Research Report 2013. Retrieved from https://www.immagic.com/eLibrary/ARCHIVES/GENERAL/GENREF/S130301C.pdf
- Whitaker, S. (2014). The Benefits of Tailoring: Making a Project Management Methodology Fit. PMI White Paper

**Igor Kononenko,** received his Master's degree in radio electronics from Kharkiv Aviation Institute in 1973, his Ph.D. in technical cybernetics and information theory from Kharkiv Institute of Radio Electronics in 1979, and his DSc in Automation of technological processes and productions from Kharkiv State Polytechnic University in 1982. Since 2000, he has been Head of the Strategic Management Department of National Technical University "Kharkiv Polytechnic Institute". His areas of research include the modeling and optimization of complex systems, information technologies in strategic, portfolio, and project management. He is a professor, Laureate of the State Prize of Ukraine. He has been awarded the Order "For Merits" of the 3rd degree by the President of Ukraine (2015).

**Svitlana Lutsenko,** PhD student at National Technical University "Kharkiv Polytechnic Institute" (NTU "KhPI"), earned her Master of Computer Science and Information Technologies degree in 2018. Currently, she is working at the NTU "KhPI" Strategic Management Department as an assistant of the department. Her master thesis was on project management methodology selection; the aim of the research was to create a method that allows selecting the most suitable management methodology for a project. Her research interests include modeling, business analysis, fuzzy logic, and Agile project management. She has been awarded the prestigious scholarship of the President of Ukraine.

#### Pristopi k oblikovanju metodologije vodenja projektov

**Ozadje in namen:** Izbira "prave" metodologije vodenja projektov je za konkretni projekt zelo pomembna. Metodologija vodenja vpliva na ključne parametre projekta, kot so stroški, trajanje, kakovost izdelka in uspeh projekta na splošno. Namen te študije je predstaviti metodo za oblikovanje metodologije vodenja projektov in prikazati njeno uporabnost na primeru projekta za razvoj programske opreme.

**Oblikovanje / metodologija / pristop:** V tej študiji predstavimo način oblikovanja metodologije vodenja projektov, ki omogoča oblikovanje specializirane metodologije za kateri koli IT projekt ob upoštevanju nejasnosti informacij o projektu, njegovem okolju in obstoječih priporočil strokovnjakov. Metoda vključuje 1) zbiranje izhodiščnih informacij s pomočjo vprašalnika, 2) izračunavanje uteženih Hammingov in evklidskih razdalj, 3) reševanje problema s tremi kriteriji optimizacije z uporabo pristopa minimax z mehkimi vhodnimi podatki.

**Rezultati:** Za oblikovanje specializirane metodologije upravljanja projektov za IT-projekt je bilo uporabljenih vseh šest stopenj metode oblikovanja projektne metodologije (evalvacija projektov, izbira osnove, oblikovanje alternativnih metodologij, izbira metodologije, uporaba metodologije in krojenje metodologije). Za upravljanje projekta je bila izbrana in uporabljena najustreznejša alternativa, ki temelji na DSDM.

**Zaključki:** Dana metoda omogoča oblikovanje specializirane metodologije upravljanja projektov, ki temelji na sestavnih delih splošnega znanja za kateri koli IT projekt ob upoštevanju posebnih pogojev projekta in njegovega okolja.

Ključne besede: metodologija, vodenje projektov, formacija, uporaba, metoda